

Make a PPI Complaint

The FCA set a deadline to complain about PPI of **29 August 2019**. As this date has passed, you are no longer able to check if you had PPI or complain about the sale of a PPI product.

However, if a situation prevented you from being able to complain about the sale of your PPI product prior to the deadline, the Bank may choose review your sale.

You must provide details of your circumstances that prevented you from raising the complaint prior to the deadline in **question 3**. If you wish to submit a complaint, please complete the form below and send to us via email to ppipostofferteam@co-operativebank.co.uk or via post to 'The Co-operative Bank, PPI Operations, 3rd Floor, 1 Balloon Street, Manchester, M60 4EP'.

1) Are you the Payment Protection Insurance (PPI) policy holder? (Yes/no)

2) Are you complaining about the PPI sale or the PPI commission (Plevin)?

3) Please provide details of your situation that prevented you from raising a complaint prior to the PPI deadline.

Account Holder details:

Title	<input type="text"/>
First name(s)	<input type="text"/>
Last name	<input type="text"/>
	<input type="text"/>

Secondary Account Holder details:

Title	<input type="text"/>
First name(s)	<input type="text"/>
Last name	<input type="text"/>
Date of Birth	<input type="text"/>

Third party complainant details:

Title	<input type="text"/>
First name(s)	<input type="text"/>
Last name	<input type="text"/>
Date of Birth	<input type="text"/>

Have you been known by any other name?

What financial product was the PPI policy(s) bought to cover? (Loan/ Credit Card/ Mortgage/Overdraft)

Please complete your preferred channel of contact for the complaint:

Email: Email Address (preferable)

Telephone: Contact Number & time

Postal: Full Address & Postcode