

Charity and Community Bank Account Prize Draw

Terms and Conditions

1. **The Promoter**

The Promoter of this Promotion is The Co-operative Bank plc. The Promoter's correspondence address is 1 Balloon Street, Manchester M4 4BE

2. **The Prize Draws**

2.1 The title of the Promotion is the 'Charity and Community Bank Account Prize Draw'.

2.2 The Promotion is open to customers of the Promoter who hold an eligible current account (an "**Eligible Customer**") and meet the Entry Criteria.

2.3 The Promotion will take place between 30/04/2025 and 31/07/2025 ("**the Promotional Period**"). At the end of the Promotional Period a Cash Prize Draw will take place to award one Eligible Customer:-

- (i) One Prize of £10,000.

3. **Entry Criteria**

3.1 Eligible Customers will (subject to 3.2 below) be automatically entered into the Promotion if they hold the following eligible Co-operative Bank current account at the end of the Promotional Period - :

- (i) Charity and Community Bank Account (formerly Community Directplus)

3.2 The following Charity and Community Bank Account customers are **not eligible for and will not be entered into this Promotion**:

- (i) Those whose relationship with us is managed by a Business Banking Relationship Manager; and
- (ii) Those whose account is treated as "inactive" as defined by the terms and conditions of that account.

3.3 The number of entries allocated to an Eligible Customer is calculated by reference to the aggregate of balances held in the Charity and Community Account and associated savings accounts (Business Select Instant Access, 35 Day Notice and 95 Day Notice savings accounts) and the length of time the account has been held at the end of the promotional period as follows:

- (i) For every £5,000 held an Eligible Customer will be allocated one entry into the prize draw;
- (ii) One entry for an Eligible Customer who has held a Charity and Community Account for ten years or more:
- (iii) There is a maximum of 200 entries.

3.4 The maximum entry amount applies regardless of whether you have more than £1,000,000 in your Charity and Community Account and associated savings accounts or the length of time the account has been held.

4. Winner and Payment of Prize

4.1 The Winner will be drawn on 01/08/2025 based on your closing balance on 31/07/2025 at random using a secure process under independent supervision.

4.2 The Winner of the cash Prize will have their funds deposited directly into their Co-operative Bank Charity and Community Bank Account within 14 days of them being selected in the random draw, subject to verification. There is no alternative prize to the cash Prize.

4.3 The Winner of the cash Prize will receive communications by the Promoter to inform them of the successful draw. The Winner may receive confirmation of their Prize by email, phone, or via the Promoters mobile banking app.

4.4 If you are the Winner, you don't need to accept the prize. In this case an alternative Winner will be drawn within 14 days of such refusal.

4.5 The decision of the Promoter as to who is the Winner is final and no correspondence or discussion will be entered into.

5. Eligibility

5.1 The Promotion is open to all Eligible Customers of the Promoter who hold an eligible Co-operative Bank current account who have met the Entry Criteria outlined in section 3.

6. Data protection and publicity

6.1 The Promoter will process personal information held for the purposes of administering the Promotion in accordance with these terms and conditions, the Notification of Winners and the payment of Prizes.

6.2 Winners may be contacted by the Promoter to confirm their prize where they may be asked to provide quotes. With the winner's permission, the Promoters may use the verbatim quotes on various channels such as the Promoters website, emails and social media channels.

- 6.3 The Promoter reserves the right to share limited information about winners on various channels such as the Promoters website, emails and social media channels.
- 6.4 The Promoter will engage third parties to assist with the administration of the Promotion and the operation of the Promotion website. Those third parties act as agents and data processors of the Promoter and will not use any personal information provided for any purposes other than that directed by the Promoter under these terms and conditions.
- 6.5 Further information about the way in which the Promoter will use any personal information and the rights of data subjects are set out in the *Co-operative Bank plc Privacy Notice*.
- 6.6 The Promoter must publish or make available information that indicates that a valid award took place. By entering the Promotion, you acknowledge that in the event that you are a Winner, your organisation name may be disclosed to persons enquiring, where permitted by law. Any entrant may object to their information being made available in this way or may request that the amount of information made available be reduced, by contacting the Promoter. In these circumstances, the entrant acknowledges that the Promoter may nevertheless disclose the relevant information, and the entrant's entry, to the Advertising Standards Authority (and/or any other competent authority) if required to do so. By way of example, this may happen where the Promoter is required to demonstrate that it has awarded any advertised prizes. To request disclosure of winner details, enquirers must submit a request to the Promoter within one (1) month following the end of the Promotion Period. Details will only be disclosed (if permitted by law) after all Prizes have been awarded.

7. Duration and withdrawal of the offer

- 7.1 We reserve the right to withdraw this offer at any time and should we choose to do so, we will update our website with the final date on which we will honour any prizes.
- 7.2 From withdrawal, no entrants will be eligible to qualify for a prize unless the entry was made on or before the final date stated at the time of the withdrawal.

8. General

- 8.1 If there is any reason to believe that there has been a breach of these terms and conditions, the Promoter may, at its sole discretion, reserve the right to exclude you from participating in the Promotion.
- 8.2 The Promoter reserves the right to hold void, suspend, cancel, or amend the prize Promotion where it becomes necessary to do so.

8.3 These terms and conditions are governed by English law. If any entrants to this promotion wish to take court proceedings, then they must do this within the courts in the United Kingdom.

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