

## Summary of Changes - FirstSaver / FirstSaver Plus

	<b>Britannia FirstSaver / FirstSaver Plus</b> Existing account to be closed	<b>Co-operative Bank Smart Saver</b> New account your funds will be transferred to
Account Interest	<ul style="list-style-type: none"> <li>• Paid annually - On the first Business Day after 1 January. Interest is paid into the account</li> </ul>	<ul style="list-style-type: none"> <li>• Interest is calculated daily and will be paid into the account annually on 5 April</li> </ul>
Other information	<ul style="list-style-type: none"> <li>• We will automatically transfer savings to a FirstSaver Plus account (or equivalent) when the account holder reaches 18 and to another account with us when the account holder reaches the age of 23, unless you tell us otherwise.</li> </ul>	<ul style="list-style-type: none"> <li>• Savings will remain in Smart Saver</li> </ul>
Maximum Balance	<ul style="list-style-type: none"> <li>• £20,000</li> </ul>	<ul style="list-style-type: none"> <li>• £1,000,000</li> </ul>
Maximum Number of Account Holders	<ul style="list-style-type: none"> <li>• 1 (Sole or Re)</li> </ul>	<ul style="list-style-type: none"> <li>• 2 (Sole or Joint)</li> </ul>
Statements	<ul style="list-style-type: none"> <li>• No - as a Passbook based account</li> </ul>	<ul style="list-style-type: none"> <li>• Statements are issued monthly if a withdrawal is made, or annually if no withdrawal is made</li> <li>• Option to go paperless if registered for online banking</li> </ul>
Ways to access and manage your account	<ul style="list-style-type: none"> <li>• Telephone</li> <li>• Branch</li> <li>• Post</li> </ul>	<ul style="list-style-type: none"> <li>• Online and mobile banking (you will need to register)</li> <li>• Telephone</li> <li>• Branch</li> <li>• Post</li> <li>• Open banking (Third Party Provider services)</li> </ul>

The tax information provided is based on our current understanding of current law and HM Revenue & Customs practice which can change.

The 'General Terms and Conditions for your Co-operative Bank savings account' will apply in place of the 'General Terms and Conditions for your Britannia savings account'. These are the terms that apply to all our Co-operative Bank savings accounts and reflect the improvements to the ways you can manage your savings with us.

**Please call 03457 212 212\* (Lines open 8am to 6pm Monday to Friday, 9am to 5pm Saturday and Sunday) if you would like to receive this information in an alternative format such as large print, audio or Braille.**

The Co-operative Bank p.l.c. is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority (No.121885). The Co-operative Bank, Platform, smile and Britannia are trading names of The Co-operative Bank p.l.c., P.O. Box 101, 1 Balloon Street, Manchester M60 4EP. Registered in England and Wales No.990937. Credit facilities are provided by The Co-operative Bank p.l.c. and are subject to status and our lending policy. The Bank reserves the right to decline any application for an account or credit facility. The Co-operative Bank p.l.c. subscribes to the Standards of Lending Practice which are monitored by the Lending Standards Board.

\*Calls to 03 numbers cost the same as calls to numbers starting with 01 and 02. Calls may be monitored or recorded for security and training purposes. Information correct as at 09/2023.